

MEDITECH Integration

Seamlessly connect patients to social care services in the community.



Overview

With the Unite Us MEDITECH integration, you can easily and securely access the Unite Us Platform from directly within MEDITECH to send secure electronic referrals for social services as part of your typical workflow.

Benefits of MEDITECH Integration:

- Integrate your Unite Us workflow seamlessly into your existing MEDITECH workflow—saving time while reducing the potential for data entry errors—to get clients connected to the services they need.
- Easily create cases and send referrals.
- Launch directly into the specific client record in Unite Us with an automatic integration of client demographic information from MEDITECH.

Who is the MEDITECH Integration for?

Common users include Community Health Workers and Case Managers.

Implementation Overview

- **Partner Name:** **MEDITECH**
- **Partner Product Name:** Unite Us SMART App
- **Integration Type:** SMART on FHIR application
- **Where To Find It:** The Unite Us Platform is available in MEDITECH if requested through MEDITECH's support ticketing system.

Timeline

We typically spend two weeks on discovery and team alignment followed by 8-10 weeks (on average) of joint technical implementation for an existing customer, or 12-14 weeks for a new customer. The exact timing depends on factors like the number of users, complexity or configurations, decision-making speed, and whether a MEDITECH upgrade is required to support integration.

Recommended Key Personnel

Including the following personnel ensures the most efficient implementation:

Role	From	Description
Sponsor	Your organization	<ul style="list-style-type: none"> • Makes executive-level decisions for the project
Project manager	Your organization	<ul style="list-style-type: none"> • Works with Unite Us to schedule meetings, follow up on action items, coordinate with internal team members, and provide overall support
Operations Lead	Your organization	<ul style="list-style-type: none"> • Defines user groups and access • Organizes training • Discusses workflows • Supports onboarding users
Identity Manager	Your organization	<ul style="list-style-type: none"> • Is familiar with organization-level user management • Enables users to access the Unite Us launch point
Project technical resource	MEDITECH	<ul style="list-style-type: none"> • Works with your organization to configure the SMART App integration in MEDITECH
Technical Solutions Manager	Unite Us	<ul style="list-style-type: none"> • Guides the technical implementation process in conjunction with the technical project teams • Works with the customer success manager post-launch to ensure the technical integration is operational
Interoperability Solutions Delivery engineer	Unite Us	<ul style="list-style-type: none"> • Configures FHIR endpoints for the SMART App integration

Integration Considerations and Requirements:

MEDITECH supports scoping whether your infrastructure meets the requirements for the Unite Us integration. Submit a ticket with your MEDITECH representative to kick off discovery for readiness.

- ✔ Defined use case for MEDITECH end users to send referrals to community-based organizations through Unite Us
- ✔ Hardware evaluation from MEDITECH to determine readiness
- ✔ Expanse platform
 - ✔ Real-time APIs 2.1.46/2.2.34
 - ✔ SMART Launch functionality

Additional Information and Resources

To learn more about Unite Us, check out our [solutions for providers](#) or download additional resources on our [Knowledge Hub](#). For more information on this integration, please reach out to your Unite Us representative or connect with us at www.UniteUs.com/demo.