



# NextGen Healthcare Integration

Seamlessly connect patients to social care services in the community – without ever leaving NextGen.

## Overview

With the Unite Us - NextGen integration, you can easily and securely access the Unite Us Platform directly within NextGen to send secure electronic referrals for social services as part of your typical workflow.

### Benefits of the NextGen Integration:




- Integrate your Unite Us workflow seamlessly into your existing NextGen workflow to connect patients to the services they need, saving time while reducing the potential for data entry errors.
- Create cases and send referrals from directly within NextGen.
- Launch directly into the specific patient record in Unite Us with an automatic integration of patient demographic information from NextGen.



**Who is the NextGen Integration for?** Common users include Community Health Workers, Population Health Managers, and Case Managers.

# Implementation Overview

- **Partner Name:** 
- **Partner Product Name:** NextGen Enterprise EHR
- **Integration Type:** SMART on FHIR application

**Where to find it:**

- The Unite Us Platform is available in the Success Community Customer Portal through NextGen External App Setup

**Integration Considerations and Requirements:**

- NextGen Enterprise EHR
  - V5.9.2 and above can utilize FHIR directly
  - V5.9.2-4 requires custom template built from template bar
  - V6 - Provides menu of launchable apps
- Customer to submit request for Authorization to NextGen environments

**Timeline**

We typically spend two weeks on discovery and team alignment followed by 8-10 weeks (on average) of joint technical implementation for an existing customer, or 12-14 weeks for a new customer. The exact timing depends on factors like the number of users, complexity or configurations, decision-making speed, and whether a NextGen upgrade is required to support integration.

**Recommended Personnel**

Including the following personnel ensures the most efficient implementation:

Role	From	Description
Project manager	Your organization	<ul style="list-style-type: none"> <li>• Works with Unite Us to schedule meetings, follow up on action items, coordinate with internal team members, and provide overall support</li> </ul>
Operations lead	Your organization	<ul style="list-style-type: none"> <li>• Defines user groups</li> <li>• Organizes training</li> <li>• Discusses workflows</li> <li>• Supports onboarding users</li> </ul>
Systems or product-specific analyst	Your organization	<ul style="list-style-type: none"> <li>• Builds SMART app integrations</li> </ul>
API Technical Support	NextGen	<ul style="list-style-type: none"> <li>• Manages your NextGen Enterprise EHR account and deliverables</li> </ul>
Technical solutions manager	Unite Us	<ul style="list-style-type: none"> <li>• Guides the technical implementation process in conjunction with the technical project teams</li> <li>• Works with the customer success manager post-launch to ensure the technical integration is operational</li> </ul>

**Additional Information and Resources**

To learn more about Unite Us, check out our [solutions for providers](#) or download additional resources on our [Knowledge Hub](#). For more information on this integration, please reach out to your Unite Us representative or connect with us at [www.UniteUs.com/demo](http://www.UniteUs.com/demo).