

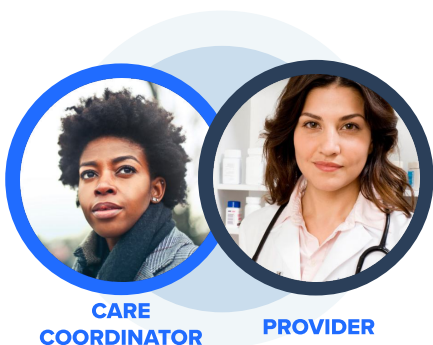
## Oracle Integration

Connecting **health** and **social care**

### OVERVIEW OF ORACLE INTEGRATION:

The Unite Us Platform is integrated into Oracle to give health system users critical insight into their patients, simplified workflows, and connection to a powerful network in their communities. The SMART on FHIR app makes it easy for care coordinators to send secure, electronic social care referrals, and care summary writeback ensures clinicians have valuable information about their patients at the point of care.

- **Partner Name:** 
- **Partner Product Names:** Oracle Health
- **Integration Type:** SMART on FHIR application, HL7 v2
- **Common Users:** Primary care clinicians, discharge planners, care managers, social workers, and navigators



### Benefits of Integration:

- Gain insight into a patient's social care history within your EHR.
- Put fewer clicks between care team members and closed-loop social care referrals for your patients.
- Connect patients with a powerful network of CBOs to receive social services.

"Because everything is interoperable, the technology allows us to screen patients every six months, and every person who interacts with that patient has access to those data. Patients [and caregivers] don't have to answer the same questions over and over again during an episode of care. That improves the patient experience and the clinician experience."



**TONI GRINSTEAD, MPA, HEALTH EQUITY CONSULTANT,**  
PRESBYTERIAN HEALTHCARE SERVICES

## IMPLEMENTATION OVERVIEW

### Integration Considerations and Requirements:

- Provide your Unite Us contact the following information to begin the Oracle resource request process:
  - Executive sponsor name and email
  - Expected Oracle testing environment

### Process

Our integration process is designed to be collaborative and flexible. We start by aligning with your team and understanding your technical environment to ensure a smooth implementation. The overall effort varies based on factors like user volume, configuration complexity, and decision-making pace. For existing customers, integrations typically move faster, while new customers may require additional setup. We typically spend two weeks on discovery and team alignment followed by 6-10 weeks (on average) of joint technical implementation for existing customers, or 12-14 weeks for new customers. If an upgrade to Oracle is needed, we'll guide you through that as part of the process.

### Workflows

Our team of experts will work hand-in-hand with you to identify which Oracle product suite is the best fit for your team's workflows. This may include:

#### 1 Closed-Loop Social Care Referrals Workflow:

- ✓ Integrated screenings from Oracle into Unite Us to inform social care referrals
- ✓ Access Unite Us' robust resource directory database from directly within Oracle via Unite Us Atlas
- ✓ Send secure electronic closed-loop referrals directly within Oracle via the SMART app (the Unite Us Platform embedded within Oracle)
- ✓ Access a care summary writeback, in which a social care summary document including referral outcomes and case information is sent back to Oracle
- ✓ Access to the Unite Us Care Coordination team to refer patients to services and track outcomes
- ✓ Reporting and analytics

#### 2 Zero-Click Patient Guided Referrals Workflow:

- ✓ Integrated screenings from Oracle into Unite Us to inform social care referrals
- ✓ Automated resource list sent back to the patient chart, and can be appended to the patient departure summary visible in the patient portal
- ✓ Reporting and analytics

## ADDITIONAL INFORMATION AND RESOURCES

To learn more about Unite Us, check out our [solutions for providers](#) or find additional resources on our [Knowledge Hub](#). For more information on this integration, please reach out to your Unite Us representative or connect with us at [UniteUs.com/demo](https://UniteUs.com/demo).